



Wexford Ancestry CLG and Wexford Ancestry Services – Terms of Service

Document Title: Terms of Service

Organisation: Wexford Ancestry CLG

Approved By: Chief Executive Officer

Version: 1.0

These Terms of Service apply to all activities of **Wexford Ancestry CLG** and **Wexford Ancestry Services**, including any projects, events, or commissioned work undertaken by or on behalf of the organisation.

Effective Date: 5th November 2025

Last Reviewed: 5th November 2025

Approved by: [Eddie Banville, Chief Executive Officer](#)

Reviewed by: [Helen Brady, Partner](#)

Recorded by: [Margot Banville Hogan Company Secretary](#)

For and on behalf of Wexford Ancestry CLG and Wexford Ancestry Services

Date: 5th November 2025

Contact: wexfordancestry@gmail.com

1. Introduction

Welcome to Wexford Ancestry CLG and Wexford Ancestry Services, a professional genealogical and family history research company based in County Wexford, Ireland. These Terms of Service set out the basis on which we provide research and related services. By commissioning or purchasing our services, you agree to be bound by these Terms.

2. About Us

Wexford Ancestry Services is a partnership operated by the partners. We specialise in tracing family roots, interpreting historical records, and producing personalised family history reports.

Email: wexfordancestry@gmail.com

Location: County Wexford, Ireland



3. Scope of Services

We provide:

- Genealogical and historical research
- Family reports, maps, and digital materials
- Heritage presentations and talks

The precise scope of each commission will be confirmed in writing before research begins.

4. Fees and Payment Terms

All fees are quoted in euro (€) and confirmed in writing before work begins. Deposits (25–50%) may be required. Balances are due upon completion. Invoices are payable within 14 days. Late payments may incur additional charges or service suspension.

5. Refunds and Cancellations

Deposits are non-refundable once research begins. If Wexford Ancestry Services cancels or postpones work, unused fees will be refunded. Fees remain payable for time and expertise provided even where results are limited by available records.

6. Client Responsibilities

Clients agree to provide accurate information, respond promptly, and respect intellectual property. Client-provided personal or family data will be processed in accordance with our Privacy and GDPR Policies.

7. Research Limitations and Disclaimers

All findings are based on the best available evidence. Wexford Ancestry Services cannot guarantee discovery of specific individuals or documents. We are not responsible for errors in historical sources or third-party data. Reports are for informational use only.

8. Confidentiality and Data Protection

All client data and communications are confidential and processed according to the EU GDPR and our Privacy Policy. No information will be shared publicly without written consent.

9. Intellectual Property and Copyright

All research reports, charts, and materials remain the intellectual property of Wexford Ancestry Services unless otherwise agreed. Clients are granted a personal, non-transferable licence for private use. Commercial use requires written consent.



10. Use of Website and Digital Content

Our website must not be used for unlawful or defamatory purposes. Content is protected by copyright and may not be reproduced without permission. Cookies may be used in line with our Cookie Policy.

11. Liability

Wexford Ancestry Services accepts no liability for indirect loss or damages arising from use of our services. Our total liability shall not exceed the amount paid for the commissioned work. Nothing excludes liability for fraud or personal injury due to negligence.

12. External Services and Links

We may reference external archives or websites. Wexford Ancestry Services is not responsible for their content or privacy practices.

13. Governing Law and Jurisdiction

These Terms are governed by the laws of Ireland, and any disputes shall be subject to the exclusive jurisdiction of the Irish courts.

14. Amendments and Review

These Terms may be updated periodically to reflect legal or operational changes. The latest version will always be available on our website.

15. Acceptance

By commissioning or using our services, you confirm that you have read, understood, and agreed to these Terms of Service. These Terms of Service have been approved by the CEO of Wexford Ancestry.

Approved by: *Eddie Banville*, Chief Executive Officer

Reviewed by: *Helen Brady*, Partner

Recorded by: *Margot Banville Hogan*, Company Secretary

for and on behalf of Wexford Ancestry CLG and Wexford Ancestry Services.
Date: 5th November 2025

Wexford Ancestry Services – Integrity, Discovery, and Family Connection